13. REQUEST A MAILBOX
Undergraduate students living on campus must have an MSC (Mail Services Center) number to receive packages and mail. Mail cannot be delivered to residence halls or apartments. MSC numbers are not automatically assigned. To request one, please visit gonzaga.edu/mail and select Mailbox Request. You will receive an email with your box number, proper format for addressing packages, and important information to ensure delivery of your mail. You may start sending items as soon as you have your number. You will have the same MSC number until you graduate from Gonzaga, so there is no need to reapply each year. If you wish to have your mail forwarded (USPS only) during summer breaks, please visit gonzaga.edu/mail and select Forward Mail. Forwarding is not available for Winter or Spring breaks.

14. IF YOU HAVE DOCUMENTED SPECIAL CIRCUMSTANCES OR QUESTIONS ABOUT SUPPORT SERVICES, PLEASE CONTACT OR VISIT THE FOLLOWING:

Questions about immigration or other international student inquiries:
INTERNATIONAL STUDENT & SCHOLAR SERVICES (ISSS)
Phone: (509) 313-3549
E-mail: isss@gonzaga.edu

Questions about student support services, wellness resources, case management and recovery support:
CENTER FOR CURA PERSONALIS
Main (800) 986-9585, x2227
Direct (509) 313-2227
gonzaga.edu/ccp

Academic accommodations, auxiliary aids, assistive technology, advocacy and other types of assistance for students with disabilities:
DISABILITY ACCESS
Main (800) 986-9585, x4124
Relay Services (800) 833-6384
gonzaga.edu/disabilityaccess

Dietary concerns:
ZAG DINING BY SODEXO
Main (800) 986-9585, x6906
Direct (509) 313-6906
Executive Chef (509) 270-5755
gonzaga.edu/zagdining

Please Note: Your Gonzaga ID (which is different from your Application Portal ID) will be used as your official student ID number upon enrollment at Gonzaga University.
As you prepare to attend Gonzaga, please review these important reminders:

1. CHECK YOUR NEW GONZAGA EMAIL (ZAGMAIL) REGULARLY
   Your Gonzaga email address is: <<Email>>
   If you haven’t already, you will need to set up a password for your account by going to https://zagmail.gonzaga.edu, filling in your username, and then selecting “Forgot my password.” The password must be 15 characters minimum (this is a non-expiring password, a password change will not be required). We recommend using 5 unrelated words (a “ passphrase”) and we do not require character complexity (symbols, numbers, upper or lower case).

   Gonzaga’s student email is hosted by Microsoft and is called Zagmail. Once you have set up a password for your account, you can access your email at https://zagmail.gonzaga.edu. You will be required to provide additional information on your first login to facilitate multifactor authentication.
   This email address will be used for ALL official communication from the University from now on. Please check your email regularly so you do not miss important updates! If you need assistance with this process, please call the IT Support Center at (509) 313-5050 during the week, or email techsupport@gonzaga.edu.

2. SUBMIT YOUR REGISTRATION SURVEY OR PLAN REGISTRATION WITH YOUR ADVISOR
   FIRST-YEAR STUDENTS
   Watch your Zagmail account for an email from the Office of Academic Advising and Assistance (AAA) regarding registration and enrollment information. Be prepared to provide information including your major or intended area of study, special requests, and details of any applicable transfer or advanced standing credit. Upon receipt, AAA will enroll you for your first semester coursework, and will communicate with you regarding your schedule and faculty advisor assignment. For questions, please contact the office at advise@gonzaga.edu.

3. SUBMIT THE RESIDENTIAL LIVING AGREEMENT & $200 ADVANCE ROOM DEPOSIT BY DECEMBER 1
   To submit the Residential Living Agreement and $200 Advance Room Deposit online, follow these steps:
   A. Go online to gonzaga.edu/accepted.
   B. Click on “Confirm Enrollment” and then “Student Housing”.
   C. Click on “Submit a Residential Living Agreement and $200 Advance Room Deposit” for directions.
   You may choose to pay the $200 Advance Room Deposit by check. To do so, make the check payable to Gonzaga University and mail it to the Office of Admission (see address on back). Be sure to include your Gonzaga ID on the check.
   The housing deposit is refundable if written cancellation and request for refund is received by the Director of Admission prior to enrollment.

   The Advance Room Deposit converts to a damage deposit upon enrollment and will be returned when the student leaves the residence hall if no damages are incurred.

4. SUBMIT A PHOTO TO CREATE YOUR ZAGCARD
   (YOUR GONZAGA UNIVERSITY ID) BY DECEMBER 31, 2022
   Upload your photo and government ID for your ZAGCARD at photosupload.gonzaga.edu. Visit gonzaga.edu/zagcard to learn about all the features of your ZAGCARD.

5. COMPLETE NEW STUDENT HEALTH FORMS BY JANUARY 10, 2023
   All students must obtain and provide documentation for two mandatory immunizations: measles and COVID-19 (exemption documentation also mandatory). In addition, there are required health documents for submission, including insurance information. You do not need a healthcare provider’s signature or physical exam to complete this process. Instructions for logging into your secure online health portal and completing the required health forms and documentation for new students will be sent to your Zagmail account after the Office of Admission receives your confirmation of attendance and you have registered for classes. For more information on Health and Counseling Services, please visit: gonzaga.edu/healthandcounseling.

6. UPDATE YOUR EMERGENCY CONTACT INFORMATION BY JANUARY 10, 2023
   Visit zagweb.gonzaga.edu. Click on Enter Secure Area, then Pick an Account (your Zagmail email address) and enter the password you created. Click on the Personal Information tab. Choose the Personal Profile block. You may be asked to verify your identity for sign in purposes. Update the emergency contact information and any other information necessary in the “personal profile” block.

7. ORIENTATION INFORMATION
   The ISSS Office will email you information regarding orientation, pre-arrival planning and airport pick up details soon. If you have any questions or concerns, please email us at iss@gonzaga.edu.

8. SUBMIT FINAL TRANSCRIPTS AND COLLEGE CREDIT EXAMS BEFORE YOUR ARRIVAL ON CAMPUS
   All incoming students must submit a final, official transcript from the institution previously attended. An official transcript is one that is submitted directly to Gonzaga from the issuing institution with a graduation date posted. Your final transcript must be received before you arrive on campus in order to ensure your spring enrollment at Gonzaga. Holds will be placed on student records for non-receipt of a final transcript. The hold will prevent further access to registration.
   Additionally, if you have completed any college credit, A and AS level exams, German Abitur or AP/IB exams during your secondary school career, please have all official college transcripts (with earned degrees posted if applicable) and score reports forwarded as soon as possible.

9. SET UP YOUR PAYMENT ACCOUNT WITH STUDENT ACCOUNTS
   Spring semester billing statements will be available to view on Transact Payments in December. You will receive notification at your Zagmail address. You can set up another person (such as a parent) as an authorized payer on Transact Payments which will give them access to view and/or pay your bills including your Mandatory Medical Insurance for International Students. Payment options are also available in your country’s currency. Visit gonzaga.edu/setuppayaccount for more information.

Families can choose to sign up for the interest-free four-month semester payment plan at gonzaga.edu/paymentplans.

10. LEARN ABOUT DINING SERVICES OPTIONS
    All students who reside in the residence halls are required to eat on campus under a meal plan. Zag Dining by Sodexo partners with Gonzaga University to provide a full-service food program. You can learn more at gonzaga.edu/zagdining.
    Zag Dining by Sodexo assists students with religious dietary restrictions, allergies, and many medical diets. Our Zag Dining General Manager works in collaboration with Sodexo’s Regional Registered Dietician to help navigate your dining needs. Please contact the Sodexo General Manager at 509-313-4295 with questions. If you medically require a special diet, you may need to provide documentation from your physician.
    To enhance your meal plan, Gonzaga includes Bulldog Bucks. Students may use this account to purchase meals and snacks at any on-campus Zag Dining location as well as several off-campus locations. Bulldog Bucks included with a meal plan are intended to supplement the plan the entire semester. You can learn more about Bulldog Bucks at gonzaga.edu/zagcard.

11. PURCHASE A PARKING PERMIT
    All students who park a vehicle, including motorcycles, on Gonzaga property are required to purchase and properly display a campus parking permit. Parking permits may be purchased online at gonzaga.edu/permits. Have your vehicle license plate number and Gonzaga ID number available when you register. After completing your registration, follow the online instruction to receive your parking permit. Parking lots are designated and posted by permit color and are restricted to particular groups (staff/faculty, law students, residence halls, rental units, etc.).
    Be sure to discuss driver’s license and insurance requirements with ISSS once you arrive on campus.

12. LEARN ABOUT THE CAMPUS SECURITY AND PUBLIC SAFETY DEPARTMENT
    Gonzaga encourages students to join in the effort to provide a safe and caring environment in which living, learning and working can take place most productively.
    For more information visit gonzaga.edu/security. call (509) 313-2222 or visit Huetter Mansion.