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The Women in the Window

Meet the team behind all your printing needs

By Thea Skokan ('22)

Down a flight of stairs, in the basement of College Hall, there is a window that looks into an office. That office is home to a department that serves every other office across campus. In fact, it may be one of the most widely utilized departments at Gonzaga.

Any guesses?

Here are a few more hints. It's run by four women, one of whom has worked here for more than 40 years. They love having visitors come chat at their window. And you'll often hear laughter floating down the hallway, because they're more than just coworkers. They're friends.

By now you should be picturing warm stacks of paper and hearing the sound of whirring machines at work. That's right – it's Campus Printing.

A little-known secret about the department is just how many services the team provides. Those giant posters in Hemmingson? Yep, that's them. The syllabi handed out to eager students at the beginning of the semester? Them, too. Oh, and thousands of diplomas, marking the end of each student's journey at Gonzaga. Probably one of their biggest orders, year after year.

Supervisor Sandy Hank has seen a lot of orders come through that window. "I've been here for 42 years," she says. "It's where I started, and it's where I'm finishing."

In that time, she's seen a lot of things change, too. "It all used to be hard copies," she thinks back and continues, "typing things out manually, typing exams and tax returns, carbon paper forms, those kinds of things."

Hank recalls "an 18-pager" for the Controller's Office that came in either every month or once a quarter. She can't remember the exact timeline, just the sheer amount of typing that report required. "It took up their whole budget," she says. Left to right: Sandy Hank, Sheila Schulz, Diana Lartz and Chelsea Weiler

SLETTER

Somewhere along the way Diana Lartz joined the team as a desktop publishing specialist.

"I've been here 28 years now, hired right into Campus Printing." She's jumped around departments a few times, trying out other roles across campus, "but I always ended up right back here," she says smiling at the other three women sitting next to her. "It's a very solid, very close, patient and tolerant family."

"And hilarious, you forgot to mention hilarious," adds Shiela Schulz, another desktop publishing specialist who's worked there for seven years. "Up until recently, I was the newest person here," she says, a fact that speaks to the environment and retention in Campus Printing. Not many departments can say the "newbie" of the group has worked there for nearly a decade.

The fourth and final member of printing's finest foursome dethroned Schulz as the newest to the group – Chelsea Weiler, desktop publishing specialist, hits her one-year anniversary next month. Weiler came from a small Catholic school in Spokane Valley, switching jobs to be closer to her daughter, now a freshman at Gonzaga Prep. "At the time, I widened my job search to include Gonzaga, and I found the perfect fit," she says.

These four women are behind-the-scenes of some of the University's biggest print jobs, and right now just so happens to be their busiest time of year.

"It's not just Commencement," Hank says. "It's all the different graduations for each department. They all have their own little ceremony, which means their own little booklets and certificates." On top of all that – there's signage for the events and, of course,



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the diplomas. Thousands of names printed neatly next to golden seals, waiting to be framed and hung in offices and homes across the country.

One particularly busy April, when it seemed like the printers were humming and scanning for hours on end, they started a tally. By the end of the month, the team had printed more than 800 posters. They haven't kept track since, but Lartz thinks this year is no different.

The orders come in, mostly via email, not so much in-person anymore, and the team sends them to one of five machines – two big color printers, two big black-and-white printers and one small color printer. But you'd be surprised by the amount of work that happens between receiving the order and fulfilling it.

"We make a lot of people look good," Hank says, and they all laugh in agreement, recalling the typos they've caught, the

reformatting and the editing they've done, to ensure the product that's handed back is top-quality.

"It's a reflection on us, it's a reflection on the University," Lartz says. "And a lot of times people may not have the ability, the time or the knowledge. So, if we have the time, we help where we can.

"We're that stop between somebody's idea, and what goes out to the rest of the world."

The team is as busy as ever - maybe more so. Orders that were once almost entirely black and white now print in plenty of color, and the hours spent typing out "18-pagers" have streamlined a bit thanks to technological advancements. There is one change, however, they all agree they miss a lot.

"At one point, everything was in this building," Hank says. "Now, there are all these buildings across campus, and everyone emails in their orders and sends others to pick them up."

The window in the basement of College Hall used to be a hub for connection. Now, Schulz says with a laugh, they consider it a win when one of the few work-study students who come by to pick up orders knows their names.

At least one person still visits purely for the pleasure of connection – the ladies keep a cup of coffee hot and ready for Blaine Garvin, who stops by each morning for a sip and a chat. Though, not for much longer as the beloved political science professor is retiring at the end of the school year.

So, next time you have an order, pick it up in-person and maybe stop for a bit of conversation.

Or, Hank says, "If you need something printed, ask us first." On top of being a fun group to hang out with, they're also really good at what they do. "Just ask to see if we can make it work," she says, "because we can do a lot of things people don't know we can do."

Campus Developments Construction and projects happening this summer

When students head home for the summer, Plant Services comes out to play! Not really play, per se, but the team will take advantage of a relatively empty campus to make some much-needed changes and updates. Below is a list of developments to be aware of over the next few months.

Major Projects

Renovation of the Cardinal Bea House for the School of Leadership Studies

- · Converting former living quarters into offices
- Removing individual bathrooms from living quarters

Transformation of Foley Library

· Integrus Architecture working on project to modernize the learning environment

Smaller Updates

- Installation of 48 electric vehicle Level 2 charging ports
- Renovation of space in the Herak Center for the Institute of Informatics and Applied Technology
- · Expanded suite space within the UW-GU Health Partnership building for the Department of Public Health
- · Replacement of path pavers on the northside of College Hall
- Roofing work on Kennedy Apartments and Foley Library

Keep an eye out for additional updates in the fall!



Around Campus

Events, celebrations and lectures of note this month

May 4, 2-3:30 p.m. Join the Gonzaga Choral Program for its last concert of the season, celebrating the year and honoring graduating seniors. The program will feature a variety of music from traditional to modern choral songs | Myrtle Woldson Performing Arts Center

May 15, 7 p.m. Experience an exciting evening of music as performers from across the region come together for the College Collage Concert | Myrtle Woldson Performing Arts Center

May 16, 7 p.m. Attend the Festival Highlights Concert for an inspiring evening celebrating the winners of MusicFest Northwest 2025 | Myrtle Woldson Performing Arts Center

May 18, 3-6 p.m. It's ZAG night at the Spokane Velocity! Join alumni and friends and get a co-branded Zags/Velocity scarf, access to the Zag pre-match party and a \$5 donation to Spokane regional scholarship fund with your ticket | ONE Spokane Stadium

May 23, 7 p.m. and May 24, 1 p.m., 7 p.m. Watch the new Broadway adaptation of Rodgers & Hammerstein's Cinderella by Oaks Classical Christian Academy | Myrtle Woldson Performing Arts Center

May 31, 2:45-7 p.m. Don't miss your chance to hang with fellow Zags and watch the Mariners play the Minnesota Twins. Special Zag Day tickets get you a Mariner-themed Gonzaga jacket and access to the pre-game social at the rooftop

Commencement Weekend 2025

Schedule of Events

Saturday, May 10

Law Commencement

- 9-10:30 a.m. McCarthey Athletic Center
- Guest tickets required, no limit
- Champagne reception following at the Law School

Graduate Commencement

- 12-2 p.m. McCarthey Athletic Center
- Guest tickets required, no limit
- Champagne reception following on Herak Quad Lawn

Commencement Mass

• 2:45-3:45 p.m. – St. Aloysius Church

Sunday, May 11

Undergraduate Commencement

- 9:30 a.m. 12:30 p.m. Spokane Veterans Memorial Arena
- Guest ticket limit is seven per participating student
- Champagne reception following on Herak Quad Lawn

YOU'RE INVITED



Join Thayne and Julie McCulloh for a

CAMPUS COMMUNITY CELEBRATION THANK YOU LUNCH

BRING YOUR **GONZAGA ID** WEAR YOUR **ZAG GEAR!** OPTION 1 11:30 AM OPTION 2 12 PM

MONDAY

Rosauer & Foley Fields

Dessert of the Month Almond Croissant Cookies

This buttery, rich dough mimics the indulgent taste of frangipane and is perfect for beginners and seasoned bakers alike! Please note some of these measurements will seem weird because I've adapted the recipe from grams to cups for an easier baking experience.

*Recipe adapted from one by Remi Idowu on foodbyremi.com

Photo by Zack Berlat

INGREDIENTS

1 cup butter, melted 3⁄4 cups light brown sugar 3⁄4 cups + 1 tbsp sugar 1 3⁄4 cups + 2 tbsp flour 1 tsp baking powder 1⁄4 tsp salt 3⁄4 cups ground almonds 1 egg + 1 egg yolk 1 tbsp pure vanilla extract Powdered sugar to sprinkle on top Optional: flaked almonds

INSTRUCTIONS

Step 1 Melt butter in a saucepan over medium heat, or in a microwave, and allow to cool slightly.

Step 2 In a mixing bowl, combine light brown sugar, granulated sugar and melted butter. Mix well until combined.

Step 3 Next, add the egg, egg yolk and vanilla and mix to combine.

Step 4 Gradually add the flour, baking powder and ground almonds, mixing until a dough forms.

Step 5 Portion into balls and roll in the almond flakes, if using.

Step 6 Freeze the dough balls for about 30 minutes. In the meantime, preheat your oven to 350 degrees.

Step 7 Bake in a preheated oven for 12-15 minutes or until the edges are lightly golden. Remove from the oven and allow to cool for a few minutes before transferring them to a wire rack to cool completely. Once the cookies are completely cool, dust them with powdered sugar.

Happy baking!

Noteworthy

New Hires

Cynthia Lubahn, program assistant II, School of Business Administration; **Dorian Nabors,** program assistant I, Plant Services; **Michael Lechner,** communications officer, Campus Public Safety and Security

Position Changes/Promotions

Aaron Danowski, senior specialist, University Ministry; Amy Cosgrove, assistant director of international student and scholar services, Center for Global Engagement; Christopher Macabenta, custodial shift supervisor, Plant; Todd Ullrich, groundskeeper supervisor, Plant; Cody Cantu, communications officer, Campus Public Safety and Security

Goodbyes

Amanda Zulas, data scientist, Institute for Informatics & Applied Technology; Chelsea Collins, strategic learning specialist, Center for Student Academic Success; Christen Bailey, program assistant III, School of Business Administration; Daniel Pringle, assistant professor, Foley Library; Vicki Yount, law clinic paralegal, School of Law

Anniversaries

- **25** *Tom Buck,* infrastructure architect, Infrastructure Operations
- **20** *Jared Hertz,* senior associate athletic director, Major Gifts
- **15** *Chris Becker, infrastructure engineer I, Infrastructure Operations; Jason Gillmer, professor, School of Law*
- 10 Steven Bjerken, information security architect, Information Security; Luke Cairney, assistant dean of admissions, Law Student Recruitment

05 Britt Stone, associate director of strategic initiatives and communications, Graduate Enrollment Management